



Group rates are available to those booking parties of **12 people or more** and provide a substantial discount.

- Reservations are held by credit card. A 10% of total fee deposit is required at time of booking. All reservations are subject to the ADA cancellation policy below.
- All remaining funds, including Sales Tax are to be collected by the group leader and paid to A Day Away Adventure LLC. by check, cash or credit card no later than **7 days prior to scheduled trip date**.
- A **Liability and Release** form must be completed for **each person participating**. The forms are to be dated for the day of the activities. Anyone under the age of 18 must have a parent or guardian signature *along with their own signature*. **The address portion of the waiver must be filled out legibly and completely.**
- The group leader is responsible for ensuring **all persons attending have completed a waiver prior to the tour**.
- Group leader will call and confirm final group size **7 days prior to launch date**. ***Your final cost will be based on this number***. You may be able to add participants if space is available after this point but numbers cannot be dropped after this date.
- Failure to comply with the above policy will nullify any group discount and standard rates will apply.
- Group discounts cannot be combined with any other discount.

Group Rates

Discount pricing as follows:

1. 12 to 19 participants 10% discount
2. 20+ participants 15% discount
3. Wholesale group rates may be available to Non-Profit groups upon request – call for pricing

Additional Considerations

- Groups with Tax Exempt status must provide a copy of their current exemption certificate for sales tax to be removed from their statement.

- ****Please note that even tax-exempt groups will have the addition of a 10% gratuity added into the final total of the trip cost.**
 - Kayaking for groups will be scheduled in primarily tandem kayaks, with 2 participants to a boat. A limited number of single kayaks will possibly be available, ***however single kayaks cannot be guaranteed for any large group trip.*** Continued...
- If you have participants wanting to sign up at the last minute, give us a call and we will make every attempt to add them to your trip.

Group Cancellation Policy

Please understand that when a reservation is made with A Day Away, that it is a commitment for us to hold space for you. We can (and often do) turn away others from that particular date (or trip). If you decide to cancel, it can be difficult for us to book someone else on that trip, especially if cancellations are made close to the departure date. With this in mind we must hold to the following policy.

In the event that you must cancel your reservation, you will be charged as follows:

1. Reservations cancelled **7 days or more before a scheduled trip** will receive a full refund, no questions asked.
2. Reservations cancelled **within 7 days of tour departure** will be charged full trip price.
3. Groups arriving at time of event with less than the number of participants originally booked will be charged for each no-show at full price.
4. "No shows" and same day cancellations are charged 100% of total trip price.
5. Tours will wait for parties "running late" for 15 minutes beyond the published tour time. After that the tour will launch as scheduled and your card will be charged the full amount for that tour.
6. **Cancellations will not be accepted via email.** Email is unreliable.

Patrons scheduled on trips that are canceled **by A Day Away** due to inclement weather, will be refunded all monies. We will not paddle in unsafe weather conditions. Once in a while, due to unsafe circumstances, we must cancel or reschedule a trip.

****PLEASE REMEMBER** this is Florida. **Rain at your location DOES NOT mean rain at our launch site. If you do not get a phone call from A Day Away cancelling the trip it means the trip is going.****

A Day Away Inc. is not responsible for any reservation ***you fail to keep*** due to weather conditions, road hazards, vehicle breakdowns, personal agenda, or other unforeseen conditions that may hinder your participation in the tour as scheduled. We reserve the right to cancel or modify any trip due to circumstances beyond our control. In such cases, we cannot be responsible for paying any expenses you may have incurred other than to refund monies due to you for tour price. A Day Away Adventure LLC. reserves the right to make itinerary changes, if necessary, due to water fluctuations, weather conditions, insufficient reservations or acts of God beyond our control.